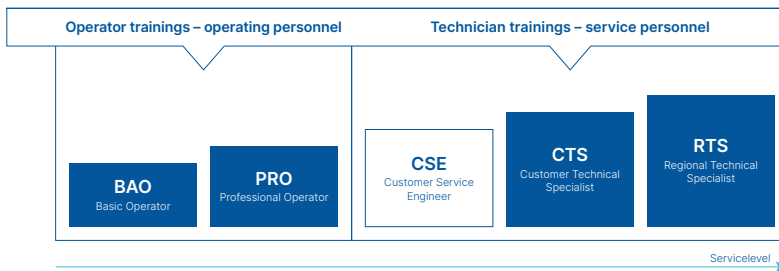


Customer Service Engineer CSE

Technical trainings

English

CSE customer service engineer learn about and understand Hunkeler production lines and their various functions. The training is geared to the customer, facilitates the efficient remedying of faults, and increases the availability of the entire system. Short response time and fast fault correction on site with calculable costs.



Content

- Operation
- Parameters for operating personnel
- Cleaning work
- Troubleshooting with service instructions (RAP)
- Basic mechanical settings

Objectives and Benefits

- Recognizing and remeying faults
- Carry out maintenance work
- Reduction of outages

Profile of qualification

- Technical understanding
- Several years of professional experience in paper processing
- Independence, flexibility, ability to handle stressful situations
- Analytical approach and use documentation to achieve specific goals
- Familiarity with processes in the system and production

Target group

- Customer service engineers

Training duration

Configurations:

Configurations	Modules	Training			
		PRO	CSE	CTS	RTS
Roll to roll solution	POPP6 UW6, RW6	on request	on request	on request	on request
Roll to roll solution	Gen8 UW8, RW8	1.0	2.0	3.0	5.0
Roll to sheet solution	Gen8 UW8, CS8	2.0	3.0	6.5	8.0
Roll to stack solution	Gen8 UW8, CS8, SE8, LS8 Web Buffer WB8 and Web Merger WM8 can be integrated into training	3.0	4.0	8.0	10.0
Plowfolder book solution	POPP6/7 UW6/7, PF7, CS6-HS, SD7-II	5.0	6.0	8.0	10.0
Flyfolder book solution ¹⁾	POPP6/7 UW6, CS6, FB6, SD7-II, BC	5.0	6.0	8.0	10.0
Starbook Plowfolder book solution	Gen8 UW8, WB8, PF8, CS8-B, BD8	5.0	6.0	8.0	10.0

¹⁾ only possible on site

Modules:

Modules		Training			
		PRO	CSE	CTS	RTS
Dynamic Processor DP8-II	Gen8	2.0	2.5	3.0	4.0
Dynamic Processor DP8-I-P	Gen8	2.0	3.0	4.0	5.0
Punch and Perf Module PP6 ²⁾	POPP6	on request	on request	on request	on request
Web Merger WM8	Gen8	0.5	0.5	1.0	1.0
Web Inspection WI8	Gen8	0.5	1.0	2.0	3.0
Nonstop Roll Splicer RS8	Gen8	0.5	1.0	1.0	2.0
Media Changer RX8	Gen8	0.5	1.0	1.0	2.0
Book Sorting Module TLM/BSM	Gen8	0.5	1.0	1.0	2.0

²⁾ depending on equipment