Excellence in paper processing: find out for yourself what our high standards mean. Benefit from synergies between our product segments and choose an expert partner. Meet your high expectations. We look forward to a dialogue.

Digital: advanced pre- and post solutions for high performance digital printing systems, for print on demand, computer centers and direct mailing.

Web finishing: modular systems to produce application-based organizational, communication and advertising media.

Discover Hunkeler
Services tailored to your needs

The right decision
With your decision to go for a Hunkeler production system, you already have taken the first important step in a productive system with high availability. The next step to secure reliability, high productivity and a long service life is to cover all your service needs. Combine the service products that best match your needs to secure your ability to perform and to achieve optimal availability.

Modular and individualized service
Service products that are tailored to suit customer needs and complement each other can be combined into an individualized service package, thereby ensuring outstanding availability at a great value – day after day.

Service products in all important phases
With our service products, you benefit from expert support in all phases. With the “huncustomer” range of services, you have a strong partner on your side.

Installation
Professional installation is the best way to get your new equipment into production fast. It forms an important basis ensuring optimal performance of your equipment. During the installation process, our team takes into account your specific situation and adjusts the service accordingly.

Training
Sound and comprehensive training for your operating personnel. And you have the option of having your staff trained on site using your own system or in our professional training center in Wilen (Switzerland). A complete training program ensures optimal knowledge transfer.

Start-up help
Do you have to cope with major production challenges from the start? An experienced Hunkeler service technician will help you in the start-up phase. Since this arrangement entails a great deal of knowledge transfer, we will transform your team into operating pros, thereby helping you achieve top production competence.

Your advantages
Experienced and professional team
The fastest way to get your system into production
Customer-specific need are taken into account

Preventive maintenance
Regular maintenance ensures that your Hunkeler plant remains in top condition at all times. As a result, your Hunkeler delivers reliable and top-class production and ensures a high qualitative and quantitative output.

Your advantages
Optimal availability of your plant
You determine the downtime for maintenance
Clear and calculable servicing costs

Production support
Are your customers creating great production challenges for you? Our experienced team helps you overcome them so you stay on schedule and supports your production for an agreed period of time.

Your advantages
Ensure smooth processes even during production peak times
Temporary staff increase
Know-how and experience transfer to your team

Error recovery
In case there is unexpected trouble, you can contact your local service center. Thanks to well-defined basic conditions, the fastest possible solution is guaranteed.

Your advantages
Fast response time
Highly qualified service personnel
Broad-based service network

Spare part service
All spare parts are included in this service product. By combining this with other service products, you can therefore retain full control of your costs. Detailed advance knowledge of your costs – no surprises.

Your advantages
Full cost control
Original Hunkeler quality spare parts
Calculable predictability

Annual maintenance
A yearly inspection by our specialists ensures investment protection for your Hunkeler plant. Apart from high availability and productivity, you can achieve more process safety and optimize the resale value of your production system.

Your advantages
Investment protection for your Hunkeler plant
Optimal availability of your plant
Minimization of repair costs

Refresh operator training
Through a yearly training session for your operating personnel as part of annual maintenance, you can update your team’s skills and knowledge. The training helps you increase process safety and ensures optimized setup and change-over times. Benefit from the know-how transfer of our well-versed specialists.

Your advantages
Training on site using your system
Takes into account your specific production conditions
Can be combined with yearly maintenance